

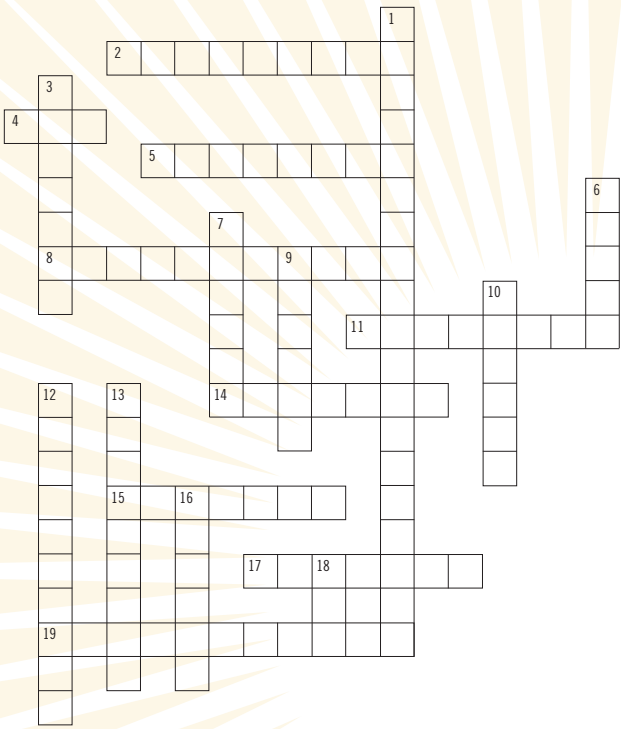
# PUZZLES AND GAMES



**LMP** LABOR MANAGEMENT PARTNERSHIP

## CROSSWORD: Welcoming new members

**DIRECTIONS:** Do you know your new member terms? Find out by working this puzzle.



- | ACROSS   | DOWN   |
|--|--|
| 2 Workers who collaborate on performance improvement | 1 KP HealthConnect™ flag for newbies (3 words)                                   |
| 4 _____ experience                                   | 3 LMP tool to help welcome new members (2 words)                                 |
| 5 Federal health insurance for people over age 65    | 6 Surveys that ask consumers and patients to evaluate their health plan and care |
| 8 They answer routine and urgent questions (2 words) | 7 Reshaping health care in this country  |
| 11 Chronic disease that needs managing               | 9 Care services for non-threatening symptoms and chronic illnesses               |
| 14 My Health _____                                   | 10 What you can do on kp.org   |
| 15 These physicians come first                       | 12 How KP keeps members focused on staying well                                  |
| 17 What everyone in health care is striving toward   | 13 Lack of equality that can lead to poorer health                               |
| 19 24/7 help for speaking the same language          | 16 What a KP member should carry at all times (2 words)                          |
|  | 18 Affordable Care _____   |

Use LMP puzzles and games to provide some fun in meetings while reinforcing partnership concepts. Visit [LMPartnership.org/tools/puzzles-and-games](http://LMPartnership.org/tools/puzzles-and-games) for puzzles, games, meeting icebreakers and more.

