



PUZZLES AND GAMES



LMP LABOR MANAGEMENT PARTNERSHIP

HANK LIBS: Help KP grow

DIRECTIONS: Before reading on, hand this to a fellow employee and ask him or her to read aloud the description for each blank and write the answer you give in the space.

When _____ Permanente does well, we all do well. It's _____ for the
 (proper noun) (adjective)
 organization, it's good for the _____ and it's good for our patients. We _____ when
 (noun) (verb)
 members feel a _____ to Kaiser Permanente in their first months after joining, they are much
 (noun)
 likelier to _____ with KP. One _____ step is to help new _____
 (verb) (adjective) (plural noun)
 navigate the system. So when a member walks in the _____ of a clinic, smile and
 (noun)
 _____ to help them find their way. Service is _____ to our success. And we're
 (verb) (adjective)
 members, too— _____ how nice it is when the _____ hand is extended to you.
 (verb) (adjective)

Use LMP puzzles and games to provide some fun in meetings while reinforcing partnership concepts. Visit LMPartnership.org/tools/puzzles-and-games for puzzles, games, meeting icebreakers and more.

