TELL ME YOUR STORY

Once upon a time

Introduction:

- department/unit (characters in your story)
- project
- focus area
- Value Compass

Suddenly

Problem:

- challenge
- SMART goal (specific, measurable, attainable, realistic, and time-bound)
- performance metric
- target, deadline

And then

Solution/Journey:

- test of change (PDSA cycle, RIM)
- challenges, solutions
- side benefits, learnings
- effective practices

Happily ever after

Results/Action:

- growth, improvement
- reduction, savings
- change, innovation
- spread, call to action

AS SEEN IN:

INSPIRE CHANGE
TELL YOUR TEAM STORY
For more information visit: www.LMPartnership.org

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