



# FIVE TIPS FOR WORKPLACE SAFETY SITE VISITS

The Tiger Team, a task force of union members, managers and a physician in Southern California, conducts regular site visits to help local facilities identify risks and reduce workplace injuries. It is a collegial, informed approach that has helped some teams cut injuries by half. Here's how the team does it:

1	<b>IDENTIFY AT-RISK DEPARTMENTS</b>	Review injury trend reports and People Pulse workplace safety index scores for departments struggling with safety.
2	<b>Huddle</b>	Before the visit, meet to review department injuries and speak with the manager or co-leads about the department's challenges.
3	<b>LOOK FOR ROOT CAUSES</b>	During the visit, look for hazards and root causes of problems. Observe how work is done, especially when people are moving patients and using equipment. Ask staff about <i>their</i> safety concerns and practices.
4	<b>DEBRIEF</b>	After the site visit, share urgent safety issues with the host team's co-leads for immediate follow up. Later, provide a formal written report of findings.
5	<b>FOLLOW UP</b>	Three months after the initial visit, check back with the department to determine the status of safety issues and their resolution.